



EXCLUSIVE PHOENIXUSB OFFER FOR ALL ZEN SERIES MUSIC SERVER OWNERS!

Want to take your ZEN series server even further? The PhoenixUSB Reclocker can enhance the USB signal from any source and completely regenerate it to an extremely high-precision signal to feed into your DAC, allowing it to perform at its best. The PhoenixUSB leverages the technology present on the STATEMENT, offering in one unit what is most commonly available in the market as 3 separate components: USB Reclocker, Linear Power Supply and High-Precision Master Clock.

The PhoenixUSB has a board designed from the ground-up by Innuos which contains a USB chip with no switching regulators and a 3ppb OCXO clock running directly at 24MHz and connected via a board track just a couple of inches away from the USB chip. Therefore, no precision is lost within cables and connectors, as is the case when using an external master 10MHz clock with an additional 24MHz clock generator. Additionally, the USB chip and OCXO clock are powered by two independent STATEMENT-level linear power supplies. For more information on Innuos' PhoenixUSB Reclocker, please visit <https://innuos.com/phoenix-usb/>.

With this exclusive PhoenixUSB Offer, Innuos is providing all current and new ZEN series (ZENmini, ZEN, ZENith) owners the opportunity to further augment the quality of their sound with the purchase of a new PhoenixUSB Reclocker at a special promotional rate of 10% off for all ZENmini owners and 15% off for all ZEN or ZENith Music Server owners during the month of October 2021.

PROMOTION DETAILS:

*Please refer to terms and conditions below for more information

- Promotion will be valid from 1 October to 31 October 2021.
- The following special promotional rates will apply towards the purchase of a new PhoenixUSB Reclocker:
 - 10 % off MSRP for all ZENmini Music Server owners (existing or new owners).
 - 15% off MSRP for all ZEN, or ZENith Music Server owners (existing or new owners).
- ZEN Series Music Server owners interested in participating in this exclusive PhoenixUSB offer should contact Innuos via sales@innuos.com and provide the following information:
 - Name
 - Country of purchase (and residence, if different)
 - Serial # of ZEN series Music Server
 - Copy of invoice
 - If purchasing any new ZEN MK3 server and PhoenixUSB Reclocker together, please provide the name of the local Innuos authorized dealer you plan to make your purchase?
- Upon receipt and verification of the email, an Innuos representative will issue a voucher for the appropriate promotional rate that can be redeemed when placing your order for your new PhoenixUSB Reclocker from your local dealer.
- All Innuos approved retailers are available on our [“Where to Buy”](#) page on our website.
- The new PhoenixUSB Reclocker (and new ZEN Series server, if purchased together) will be despatched after the transaction is completed through the dealer.

FREQUENTLY ASKED QUESTIONS:

How do I redeem my promotional rate?

The voucher code provided by Innuos should be given to a local Innuos dealer when placing your new PhoenixUSB Reclocker order. Please note that the voucher is only redeemable at local Innuos authorized retailers. If you do not know which store is an approved Innuos dealer, please visit the "[Where to Buy](#)" page on our website to find your local dealer.

What do I do if my local store does not carry the PhoenixUSB Reclocker I want to purchase?

If your local store does not carry the PhoenixUSB you would like to purchase when redeeming your promotional voucher, please contact Innuos at sales@innuos.com for further assistance in fulfilling your required purchase.

What proof of eligibility is required?

A purchase invoice and serial # of your current (or new) ZEN Series Music Server will suffice.

When is the deadline to redeem the voucher

The voucher is valid from October 1st to October 31st 2021 only.

TERMS & CONDITIONS:

The terms and conditions below govern the procedures to participate in the "Innuos Exclusive PhoenixUSB Offer" starting Friday, October 1 until Sunday, October 31, 2021. These terms and conditions concern the eligibility and the process of receiving the designated promotional rate while purchasing a PhoenixUSB Reclocker at an authorised Innuos retailer. Please read through these terms and conditions carefully.

1. Innuos is offering all Innuos ZEN Series Music Server owners a special promotional rate of up to 15% off on the purchase of a new PhoenixUSB Reclocker from October 1 to October 31, 2021.
2. The Special promotional rates will apply to the following Innuos ZEN Series Music Servers:

10% OFF MSRP ZENmini Music Server	15% OFF MSRP ZEN Music Server ZENith Music Server
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3. To receive the Special Promotional rate, eligible ZEN Series Music Server owners should contact Innuos by email at sales@innuos.com for a promo voucher code and must give proof of existing ZEN Series Music Server ownership. This voucher code should then be handed to a local authorized Innuos dealer when placing your order.
4. Eligible ZEN Series Music server owners are those who currently own or will be purchasing a new ZEN Series MK3 Server (ZENmini, ZEN or ZENith) and would like to participate in this new Innuos Special PhoenixUSB Promotion to enhance and improve their overall digital setup.
5. The voucher is redeemable only from October 1st to October 31st, 2021. Any vouchers produced after this date will no longer be valid for this exclusive PhoenixUSB offer.
6. Innuos reserves the right to remove any end-user found to be abusing the discount promo. This can be conducted without consent from the customer.
7. Innuos authorized retailers are available on the Innuos website at <https://innuos.com/where-to-buy/> and reserves the right to edit the list of authorized stores within this time period. New retailers are consistently being added and other edits may be made to existing retailer information as required. If you are unable to locate an authorized Innuos Dealer near you or they do not carry the Innuos product you would like to purchase, please contact Innuos at sales@innuos.com for assistance.
8. Innuos and all authorized Innuos stores will ensure that all necessary steps are taken not to disclose your personal information to any third parties. The ZEN Series Music Server owner consents to Innuos storing their contact information, and the Innuos product purchased via this promotion for technical support or other news from Innuos. The ZEN Series Music Server owner may rescind this consent by submitting an email to sales@innuos.com to get their contact details removed from the Innuos database.
9. Innuos reserve the right to remove any store found to be breaching the eligibility criteria as listed above.
10. Products purchased during this promotion are to be used solely for personal use and enjoyment. They are not to be auctioned, exchanged, or resold for profit.
11. Should an authorized Innuos store not accept the voucher code and thereby not provide the special promotional rate on your purchase, please notify and report to Innuos right away by email at sales@innuos.com, or by phone at (+351) 308 800 826 (if outside of the UK) or at +44(0) 2475 200 210 (within the UK). If you continue with the purchase without the promotional rate, then you are authorising the transaction with no promotion and it will be down to the store's discretion as to whether they provide a refund on the promotional amount.
12. Innuos displays links to all authorized Innuos stores on their website at <https://innuos.com/where-to-buy/>. All information is provided directly by the store themselves and therefore Innuos cannot be held responsible for any errors or wrong information on these sites. This includes if a link is out of date or the company text is incorrect.